

GOVERNMENT DEPARTMENTS AND AGENCIES, COMPUTERS AND MOBILE PHONES, LOST OR STOLEN

2140. Mrs C.L. Edwardes to the Minister for Education and Training

For each Department and agency under the Minister's control, including the Ministerial office:

- (a) how many laptop, notebook and palm computers have been reported lost or stolen for the financial years 2000/2001, 2001/2002 and 2002/2003;
- (b) for each financial year, what was the total value of the computers that were lost or stolen;
- (c) did any of these computers contain information that could be regarded as sensitive;
- (d) what steps have been taken to ensure that any commercial or sensitive information was not compromised;
- (e) how many mobile phones were reported lost or stolen for the financial years 2000/2001, 2001/2002 and 2002/2003; and
- (f) what was the cost of replacing the lost or stolen mobile phones?

Mr A.J. CARPENTER replied:

Department of Education Services

- (a) None
- (b)– (d) Not applicable
- (e) None
- (f) N/A

Curriculum Council

- (a) 2000/2001 - none, 2001/2002 – one laptop and 2002/2003 – one laptop
- (b) 2000/2001 - none, 2001/2002 – \$2,249.93 and 2002/2003 – \$3,187.40
- (c) No
- (d) Not applicable
- (e) 2000/2001 - none, 2001/2002 – none and 2002/2003 – one
- (f) 2002/2003 - \$600

DEPARTMENT OF EDUCATION AND TRAINING

- | | | | |
|---------|----------------|--------------|---------------|
| (a)-(b) | Financial Year | No of Claims | Value |
| | 2000/2001 | 127 | \$ 336,173.60 |
| | 2001/2002 | 287 | \$ 739,001.76 |
| | 2002/2003 | 420 | \$ 904,562.89 |
- (c) The majority of the laptops stolen form part of the fleet of 13 500 computers in the Notebooks for Teachers program. Information that may be sensitive is stored on the Department's servers and is not generally available for storage on notebook computers.
 - (d) The Department of Education and Training is moving to an Application Service Provision (ASP) model that provides centralised secure storage of mission critical information. Legacy services such as Student Information Systems are correctly stored on school-based servers. Financial and human resource systems are centrally managed.

Policies are in place for acceptable use, care of infrastructure and corporate information. Plans have been developed to implement additional security solutions, such as secure cards or bio-security for all future notebook tenders.
 - (e)-(f)
- | | | | |
|--|-----------|-------------------|--------------|
| | Financial | Year No of Claims | Cost |
| | 2000/2001 | 58 | \$ 17,265.71 |
| | 2001/2002 | 74 | \$ 33,562.10 |
| | 2002/2003 | 65 | \$ 22,230.03 |